

10145 Swanson Court,
Springhill,
Florida 34608
Aug 21st 2006

MPH Custom Homes,
5429 Commercial Way,
Springhill,
Florida 34606

Dear Ian,

On behalf of my wife Kay and myself I wish to express our total satisfaction with the construction of our new home at above address. We were surprised and delighted when the home was completed ahead of schedule. We are here on vacation from Ireland for the past week and have found the home to be constructed to the highest specification throughout. Our snag list amounted to a faulty door knob which has since been replaced.

What makes our satisfaction complete is the fact that apart from an initial meeting in January of this year when we interviewed yourself and other custom home builders, all the negotiations, contracts etc were conducted via internet and mail. When we selected your company to construct our home the construction contract was clear and concise with an acceptable schedule of payments and an acceptable completion date. The fact that we made demands in relation to pool shape and size, pool cage size, additional bathroom, additional garage and altered window layout posed no problem. All of the above were dealt with efficiently and promptly via internet, phone and mail. Revised house plans and drawings were clear and concise and easy to understand. Pricing for our extensive list of extras was considered good value. We made our payments when photographic evidence of progress was sent at each stage.

We would like to thank your office staff and in particular Jenny for their valuable information in relation to roof shingle colors, exterior colors and internal finishes.

Thank you for referring us to John & Doreen Hardwick, who trade as Castle Management & Investments Inc. They undertook the interior design and furnishing of our home. We had intended to furnish and decorate the house ourselves but to due to work and family commitments we were unable to take the time off work. The results of their efforts are awesome. Their understanding of current trends and fashions is complete. I am satisfied that their professional fees have been saved by their knowledge of and purchasing power with local suppliers and shops. Again consultation and agreement preceded all major decisions.

Thanking you again,

Kevin & Kay